**23-74542 BUSINESS PROPOSAL**

**ATTACHMENT E**

**Instructions: Please provide answers in the shaded areas to all questions. Reference all attachments in the shaded area.**

***Business Proposal***

* + 1. **General (Optional) -** Please introduce or summarize any information the Respondent deems relevant or important to the State’s successful acquisition of the products and/or services requested in this RFP.

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| Established in 1988, KERAMIDA, Inc. (KERAMIDA) is the Environmental, Health & Safety, and Sustainability consulting firm of choice for many high profile private and public clients worldwide, including many power companies. KERAMIDA Inc. is a WBE-certified woman-owned environmental engineering and consulting firm that serves industries, businesses, cities, and governments worldwide. KERAMIDA leads the industry with groundbreaking research, innovative solutions, and a focus on sustainability that is incorporated throughout our approach. Clients rely on our team of technical experts to successfully manage the most complex challenges in the environmental, health & safety, and sustainability arenas. Led by Founder and CEO Vicky Keramida, Ph.D., KERAMIDA's many principals have worked for over 30 years in the sustainability, environmental, health & safety, and remediation areas, and are recognized leaders in their fields. Our engineers, scientists, and planners are renowned for delivering creative, integrated EHS solutions to a broad range of clients throughout the U.S. and abroad. Our firm has one of the highest ratios of highly experienced professionals to general staff in the industry – over 40% of our associates have over 20 years of experience. Our professionals possess certifications and registrations in over 30 different areas of expertise and hold patents and over 25 M.S. and Ph.D. degrees. KERAMIDA has received numerous awards for technical excellence, business innovations, and growth, and is proud to be a woman-owned WBE-certified and WOSB-certified company.  **BUY INDIANA PROGRAM**  KERAMIDA ENVIRONMENTAL, INC. is certified by the Indiana Department of Administration in their BUY INDIANA PROGRAM. KERAMIDA, which is domiciled in downtown Indianapolis is certified under Category 1, principal place of business. Our certification expires on January 30,2027. |

* + 1. **Respondent’s Company Structure** - Please include in this section the legal form of the Respondent’s business organization, the state in which formed (accompanied by a certificate of authority), the types of business ventures in which the organization is involved, and a chart of the organization. If the organization includes more than one (1) product division, the division responsible for the development and marketing of the requested products and/or services in the United States must be described in more detail than other components of the organization. Please enter your response below and indicate if any attachments are included.

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| KERAMIDA is an S Corporation formed in Indiana. The Certificate of Authority is attached.  Services: We provide strategy and implementation services in: Sustainability, Health & Safety, Greenhouse Gases, Energy, Environmental Compliance, Industrial Hygiene and Indoor Air Quality, Environmental Inspections of Construction and Safety Projects, Waste Management, Operation and Maintenance, Remediation, Environmental Due Diligence, Brownfield Redevelopment, Plant Decommissioning, Training, Risk Management, and ISO Management Systems.  Our organizational chart is provided as Attachment E1. |

* + 1. **Respondent’s Diversity, Equity and Inclusion Information -** With the Cabinet appointment of a Chief Equity, Inclusion and Opportunity Officer, on February 1, 2021, the State of Indiana sought to highlight the importance of this issue to the state. Please share leadership plans or efforts to measure and prioritize diversity, equity, and inclusion. Also, what is the demographic compositions of Respondents’ Executive Staff and Board Members, if applicable.

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| Company Profile | KERAMIDA Inc.KERAMIDA is a Woman Business Enterprise (WBE) and will lead this team and self-perform most of the work required to complete the project, as a DBE and WBE. Our certifications are attached.  **Supplier Diversity Program**  KERAMIDA's Supplier Diversity Program was initiated alongside the founding of our company in 1988, and our commitment to Supplier Diversity continues to this day. Over the years, KERAMIDA has hired, mentored, and financially supported several minority-owned businesses (MBE), as well as guided minority-owned companies towards achieving their MBE certification. As a WBE-certified woman-owned company, KERAMIDA has also supported other WBEs through hiring, mentoring, and providing financial support, as well as participating in national women business advocacy organizations. |

* + 1. **Company Financial Information** - This section must include documents to demonstrate the Respondent’s financial stability. Examples of acceptable documents include most recent Dunn & Bradstreet Business Report (preferred) or audited financial statements for the two (2) most recently completed fiscal years. If neither of these can be provided, explain why, and include an income statement and balance sheet, for each of the two most recently completed fiscal years.

If the documents being provided by the Respondent are those of a parent or holding company, additional information should be provided for the entity/organization directly responding to this RFP. That additional information **should explain the business relationship between the entities and demonstrate the financial stability of the entity/organization which is directly responding to this RFP.**

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| Financial Statements for 2020 and 2021 are provided as attachment E2. |

* + 1. **Integrity of Company Structure and Financial Reporting** - This section must include a statement indicating that the CEO and/or CFO, of the responding entity/organization, has taken personal responsibility for the thoroughness and correctness of any/all financial information supplied with this proposal. The areas of interest to the State in considering corporate responsibility include the following items: separation of audit functions from corporate boards and board members, if any, the manner in which the organization assures board integrity, and the separation of audit functions and consulting services. The State will consider the information offered in this section to determine the responsibility of the Respondent under IC 5-22-16-1(d).

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| Vicky Keramida, CEO and Chief Technical Officer the CEO has taken personal responsibility for the thoroughness and correctness of any/all financial information supplied with this proposal. Our annual financials are reviewed by a third-party accounting firm. |

* + 1. **Contract Terms/Clauses** - Please provide the requested information in RFP Section 2.3.6. Additional rows may be added if necessary.

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| **Contract Term**  **Identifier and Header** | **Suggested Language Change** | **Rationale for suggested change** |
| NA | NA | NA |
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* + 1. **References** - Reference information is captured on **Attachment H** Respondent should complete the reference information portion of the **Attachment H** which includes the name, address, and telephone number of the client facility and the name, title, and phone/fax numbers of a person who may be contacted for further information if the State elects to do so. The rest of **Attachment H** should be completed by the reference and **emailed DIRECTLY** to the State. The State should receive three (3) **Attachment Hs** from clients for whom the Respondent has provided products and/or services that are the same or similar to those products and/or services requested in this RFP. **Attachment H** should be submitted to [idoareferences@idoa.in.gov](mailto:idoareferences@idoa.in.gov). Please provide the customer information for each reference.

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| **Customer 1** |  |
| Legal Name of Company or Governmental Entity | City of Noblesville |
| Company Mailing Address | 16 S. 10th Street |
| Company City, State, Zip | Noblesville, IN 46060 |
| Company Website Address |  |
| Contact Person | Tim Stottlemyer |
| Contact Title | MS4 Program Manager |
| Company Telephone Number | 317-776-6330 |
| Company Fax Number |  |
| Contact E-mail | tstottlemyer@noblesville.in.us |
| Industry of Company | municipality |
| **Customer 2** |  |
| Legal Name of Company or Governmental Entity | Stoll Keenon Odgen PLLC |
| Company Mailing Address | 334 North Senate Avenue |
| Company City, State, Zip | Indianapolis, IN 46204 |
| Company Website Address | www.skofirm.com |
| Contact Person | Kathy Watson |
| Contact Title | Attorney |
| Company Telephone Number | 317-396-2602 |
| Company Fax Number |  |
| Contact E-mail | Kathryn.watson@skofirm.com |
| Industry of Company |  |
| **Customer 3** |  |
| Legal Name of Company or Governmental Entity | Flaherty Collins Company |
| Company Mailing Address | One Indiana Square, Suite 3000 |
| Company City, State, Zip | Indianapolis, IN 46204 |
| Company Website Address | [www.flco.com](http://www.flco.com) |
| Contact Person | Jason Schoettle |
| Contact Title | Vice President, Construction |
| Company Telephone Number | 317-816-9300 |
| Company Fax Number |  |
| Contact E-mail | [jschoettle@flco.com](mailto:jschoettle@flco.com) |
| Industry of Company | Commercial Real Estate Development |
| **Customer 4** |  |
| Legal Name of Company or Governmental Entity | Simon Property Group |
| Company Mailing Address | 225 West Washington St. |
| Company City, State, Zip | Indianapolis, IN 46204-3438 |
| Company Website Address | [www.simon.com](http://www.simon.com) |
| Contact Person | Andrew Sargent |
| Contact Title | Senior Manager, Environmental |
| Company Telephone Number | 317-263-7760 |
| Company Fax Number | 317-263-2333 |
| Contact E-mail | [asargent@simon.com](mailto:asargent@simon.com) |
| Industry of Company |  |

* + 1. **Registration to do Business** – Per RFP 2.3.8,Respondents providing the products and/or services required by this RFP must be registered to do business by the Indiana Secretary of State. The Secretary of State contact information may be found in Section 1.18 of the RFP. This process must be concluded prior to contract negotiations with the State. It is the successful Respondent’s responsibility to complete the required registration with the Secretary of State. Please indicate the status of registration, if applicable. Please clearly state if you are registered and if not provide an explanation.

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| KERAMIDA is not an out of state company. KERAMIDA is registered with both the Indiana Secretary of State and the Indiana Department of Administration, Procurement Division. |

* + 1. **Authorizing Document -** Respondent personnel signing the Executive Summary of the proposal must be legally authorized by the organization to commit the organization contractually. This section shall contain proof of such authority. A copy of corporate bylaws or a corporate resolution adopted by the board of directors indicating this authority will fulfill this requirement. Please enter your response below and indicate if any attachments are included.

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| Proof of approval authority is provided as Attachment E3. |

* + 1. **Diversity Subcontractor Agreements** -

1. Per RFP Section 1.21, Minority & Women’s Business Enterprises (MBE/WBE), and 1.22 Indiana Veteran Owned Small Business Subcontractor (IVOSB), explain process followed to engage with potential MBE, WBE and IVOSB owned, Indiana certified businesses listed on Division of Supplier Diversity site. List the businesses invited to discuss the opportunity for potential partnership.

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| KERAMIDA has actively sought out DBE (MBE, WBE) and Indiana Veteran Owned Small Business (IVOSB) firms to meet the goals for the project which are 8%, 11% and 3%, respectively. KERAMIDA has diligently sought out firms that will provide a useful function for the specific scopes and duration of the project. Due to the unique type of services requested in the RFP, we were not able to meet the WBE and VOSB participation goals; however, we have exceeded the MBE goal of 8%. KERAMIDA will continue to endeavor to use the services of WBE and MBE and VOSB firms throughout the duration of the contract.  Using the available IDOA Excel Spreadsheet of Minority, Women & Veteran Businesses, KERAMIDA mined the spreadsheet for possible service areas believed necessary for the RFP scope of work. Contact was made by the provided email contact and included contractors near the metropolitan Indianapolis area. The contracted trades included: plumbers, electricians, mechanical contractors, a piping supplier, and environmental contractors.  **McNeely Plumbing**, McNeely Owned Inc., Kim Prifogle, [kprifogle@callmcneely.com](mailto:kprifogle@callmcneely.com), indicated not interested in providing piping install services for a VIMS on 3-23-23.  **HMH Contractors, Mechanical Services,** [**kfloyd@hmhmechanical.com**](mailto:kfloyd@hmhmechanical.com)**,**  – No response to provide services for VIMS installations. Contact made on 3/22/23.  **Lanham Plumbing**, email to [l.lanham21@gmail.com](mailto:l.lanham21@gmail.com) on 3/22/23. No response to provide pluming services for VIMS installations  **ATEC Inc, Electrical Services**, emailed [s.connor@atec-electric.com](mailto:s.connor@atec-electric.com) on 3/22/23. Owner engaged and pricing was obtained, and contractor included in offering.  **BUC Construction Supply, plumbing materials supplier**, emailed to [tc@bucconstructionsupply.com](mailto:tc@bucconstructionsupply.com) on 3/31/23 and on 4/5/23. No response on providing materials.  **Azure Electrical LLC**, electrical services, contact made on 3/22/23, email to [randy@azureelectric.com](mailto:randy@azureelectric.com) . Email address came back as failed to deliver.  **JMH Roofing Company**, Roofing Services, [jmh@jmhroofing.company.com](mailto:jmh@jmhroofing.company.com) on 3/22/23, no response to email seeking roofing installation services related to VIMS installations.  **SAGE, Environmental Contractor Services**, contacted [DSpaulding@sage-group.com](mailto:DSpaulding@sage-group.com) on 3/30/23. Contract responded to inquiry. Communications moved to Business Manager, Robert Verworn. Pricing was provided for VIMS installation services for both residential and commercial scenarios. |

1. If not proposing each MBE, WBE or IVOSB subcontractor partnership, explain the rationale for declining to do so. Complete this for each category not proposed.

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| KERAMIDA’s offering includes **ATEC Electrical Services Inc.**, an MBE/IVOSB Indiana Certified DBE Supplier, to provide electrical services for the VIMS installations and replacements. This vendor to be engaged as an MBE vendor.  **IVOSB suppliers** – could not obtain competitive pricing for inclusion in the KERAMIDA offering.  **WBE suppliers** – could not get responses from the contacted WBE suppliers to provide services for the offering.  Due to the unique type of services requested in the RFP, we were not able to meet the WBE and VOSB participation goals; however, we have exceeded the MBE goal of 8%. KERAMIDA will continue to endeavor to use the services of WBE and MBE and VOSB firms throughout the duration of the contract. |

* + 1. **Evidence of Financial Responsibility** – Removed at request of the agency.
    2. **General Information** - Each Respondent must enter your company’s general information including contact information.

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| **Business Information** |  |
| Legal Name of Company | KERAMIDA Environmental, Inc. |
| Contact Name | Mike Devir |
| Contact Title | Senior Engineer |
| Contact E-mail Address | [mdevir@keramida.com](mailto:mdevir@keramida.com) |
| Company Mailing Address | 401 North College Avenue |
| Company City, State, Zip | Indianapolis, IN 46202 |
| Company Telephone Number | 317-685-6600 |
| Company Fax Number | 317-685-6610 |
| Company Website Address | [www.keramida.com](http://www.keramida.com) |
| Federal Tax Identification Number (FTIN) | 35-1753261 |
| Number of Employees (company) | 134 |
| Years of Experience | 34 |
| Number of U.S. Offices | 3 |
| Year Indiana Office Established (if applicable) | 1988 |
| Parent Company (if applicable) | Na |
| Revenues ($MM, previous year) | $20,000,000 |
| Revenues ($MM, 2 years prior) | 21,000,000 |
| % Of Revenue from Indiana customers | 40% |

* 1. Does your Company have a formal disaster recovery plan? Please provide a yes/no response. If no, please provide an explanation of any alternative solution your company has to offer. If yes, please note and include as an attachment.

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| No |

* 1. What is your company’s technology and process for securing any State information that is maintained within your company?

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| Only authorized users are granted access to information systems, and users are limited to specific defined, documented, and approved applications, levels of access rights, and space facility access. Computer and communication system access control is to be achieved via user IDs that are unique to each individual user to provide individual accountability. A third-party computer specialty company provides oversight and assistance. |

* + 1. **Experience Serving State Governments -** Please provide a brief description of your company’s experience in serving state governments and/or quasi-governmental accounts.

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| KERAMIDA has substantial experience serving state governments and understands the complexity of this type of project. Our professionals have the familiarity and expertise to successfully execute sophisticated publicly funded projects. Our clients include IDEM, INDOT, Ports of Indiana, and Indiana Finance Authority. In addition, we have performed work for the California State Lottery and the Washington State Department of Ecology.  KERAMIDA has been providing services for state and local governments throughout our 33-year history. Specifically, we have provided Environmental Assessment Services to the City of Indianapolis for the last six years. KERAMIDA has also partnered with the City of Indianapolis to provide Brownfield Investigation and Remediation Services, On Call Environmental Support, Sustainability Services, Industrial Hygiene, and Health and Safety Support under contract with the Department of Public Works, Department of Metropolitan Development, Office of Sustainability, Indianapolis Metropolitan Police Department, Indianapolis Public Schools, and the Department of Waterworks.  KERAMIDA has a history of strong partnerships with local, state, and federal government agencies. For example, work we have been doing for the Ports of Indiana (POI). The POI is a body corporate and politic under Indiana law that operates as a statewide port authority that manages three ports on the Ohio River and Lake Michigan.  KERAMIDA has provided a variety of services for the POI, including the preparation and submittal of two federal grant applications to expand the port operations and the associated reporting, and permitting. The POI was awarded a $10 million Transportation Investment Generating Economic Recovery (TIGER) Discretionary Grant from the United States Department of Transportation (USDOT) for the Port of Jeffersonville. The POI also received a federal grant award (FASTLANE Grant) for improvements at the Port of Burns Harbor under the provisions of the Fixing America’s Surface Transportation Act (FAST Act) awarded by the United States Department of Transportation (USDOT) and administered through its Maritime Administration Division (MARAD). KERAMIDA completed the required Environmental Assessments (EA) in accordance with Section 102 of the National Environmental Policy Act (NEPA) of 1969 for both grant awards. The MARAD issued a Finding of No Significant Impact for the work for both grant awards based on the EAs.  KERAMIDA has assisted the POI with the environmental permitting for the work associated with the grants including local, state, and federal permits. Permits required include federal permits under Section 10 of the Rivers and Harbors Act of 1899 for work in navigable waters of the United States and Section 404 of the Clean Water Act (CWA), state permits under Section 401 of the CWA, and isolated wetland permitting under 327 IAC 17 Permits are also required from the Indiana Department of Natural Resources (IDNR) for construction in a floodway and for riverbank stabilization. Work also required wetland delineations, jurisdictional determination requests and required approval from the United States Fish and Wildlife Service (USFWS). Per USFWS requirements, a mussel survey was completed to evaluate threatened and endangered species. In addition, approval under Section 106 of NEPA was needed from the Indiana Department of Natural Resources, Division of Historic Preservation and Archaeology. Local construction permits and construction in a floodway were obtained and KERAMIDA prepared/submitted the necessary air permit applications. |

* + 1. **Experience Serving Similar Clients -** Please describe your company’s experience in serving customers of a similar size to the State with similar scope. Please provide specific clients and detailed examples.

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| **Standard Register**  The Indiana Finance Authority, through the Indiana Brownfield program solicited the environmental services of remediation and abatement activities at the Former Standard Register Site, a historic manufacturing facility, in Terre Haute, IN. Records indicate the manufacture of pressure sensitive labels and use of tetrachloroethene (PCE), ethanol, and toluene for ink additive cleanup. Drums of process waste (wash out solvent, and press wash (PCE waste)) were stored on Site, but no documentation was available on disposal between 1978 and 1981. Investigation and sampling identified PCE, trichloroethene (TCE), cis-1,2-dichloroethene, trans-1,2-dichloroethene, and vinyl chloride in groundwater, and PCE in sub-slab soil gas. Presently, the Site has been redeveloped as an equipment rental store and a nonprofit gymnastics training center. The project overall objective is Site closure by mitigating on- and off-Site exposure pathways to contaminants in groundwater and sub-slab soil gas/indoor air for Site redevelopment and reuse.  **KERAMIDA’s Work Scope:**   * Installing a vapor intrusion mitigation system (VIMS) within the facility building and perform diagnostic testing (Pressure Field Extension) and verification sampling * Completing source reduction of contaminants in ground water through the injection of remediation media in the source area * Completing four quarters of groundwater monitoring (Low Flow/Low Stress Method) for one year; then, four annual sampling events on 14 on- and off-Site monitoring wells. Collected samples analyzed for chlorinated volatile organic compounds (VOCs) * Generating reports detailing and summarizing all activities throughout the project for ultimate closure of the Site either through a Site Status Letter or Closure Letter.   KERAMIDA began with preparation of a SAP and Health and Safety Plan (HASP) in May 2019. An initial Site walk and inspection with Indiana Brownfields representatives occurred in June 2019.    Vapor Intrusion Mitigation Phase: Field work for the VIMS design was initiated in July 2019 within the gymnastics portion of the building. System design was a Sub-Slab Depressurization System (SSDS), encompassing the majority of the gymnastics portion of the building (approximately 18,000 square feet). The VIMS included nine extraction points and three blowers to establish a minimum pressure field of -0.004 inches water column in the sub-slab. Install of the system was completed and operation started in August 2019. Post-mitigation verification testing was performed in October 2019.  ERD Injection Phase: Based on cost savings identified by KERAMIDA, the proposed injection design was expanded and revised in June 2019. The original design was two ERD barriers walls, but the cost savings allowed for a third wall to be added, and treatment by in-situ chemical reduction to the design. The ERD/ISCR injection phase started in late July 2019. The ERD/ISCR injection was a mixture of Emulsified Vegetable Oil (EVO), Zero Valent Iron (ZVI), and Bioaugmentation. Three barrier walls (30 injection points) perpendicular to groundwater flow up- and down-gradient of the historic source area were completed to remediate residual chlorinated VOCs in groundwater. A Geoprobe® with connected mixing/pumping equipment and a ‘bottom-up’ approach was utilized to inject the substrate mixture into the -28 to -18 feet depth interval. Low injection pressures were maintained to minimize substrate “daylighting.” Injection operations were conducted by a KERAMIDA three-person crew. Groundwater monitoring was initiated in September 2019, and the Remediation Implementation Report (ERD/ISCR Injection and VI System) was issued in November 2019. Groundwater monitoring and reporting are on-going, and the VI mitigation system is operating as designed and controlling the migration of cVOCs into the gymnastics area.  **Former Norge Laundry & Cleaning Village (VRP #6130102)**  Following pilot-scale testing, KERAMIDA prepared the full-scale remedial design (w/diagnostic testin) and completed system installation for treatment of impacted soil gas and vapor intrusion at a former dry-cleaning facility in Indianapolis, Indiana. The remedial approach utilizes Soil Vapor Extraction (SVE) and a hybrid Sub-Slab Depressurization System (SSDS). The SSDS is ‘hybid’ as it is connected to the SVE system blower. The remediation system was installed and started in late April 2021.  Periodic operations maintenance and monitoring (OM&M) includes: recording of SVE system operational data (flow, pressure, etc.), monthly sampling of system influent and SSDS inlet for cVOCs, PID measurement, vacuum pressures at vapor wells and sub-slab pressure ports. OM&M includes response to system shut-downs and remote monitoring of operations using a wifi connected alarm notification system.  **Simon Property Group**  Description:  Icon  Description automatically generatedNationwide KERAMIDA serves as the environmental consultant for Simon Property Group (SPG) for their facilities located throughout the US, which includes over 400 locations at both their malls and lifestyle centers. As with all clients that are retail based, providing seamless and quick service is mandatory. Services provided include: asbestos inspections and abatement, due diligence, site investigations, remediation, and indoor air quality evaluations. Their environmental needs are market driven and therefore require timely responses and addressing their needs immediately. New tenants, renovations or the result of damage can drive their projects. KERAMIDA rapidly responds to their needs and works closely with the client to minimize potential delays that could be caused by environmental concerns. The following services have been completed for SPG:  **Phase I Environmental Site Assessments:** KERAMIDA has completed hundreds of Phase I ESAs throughout the nation on SPG sites ranging in size from individual tenant spaces/anchor stores to the entire mall properties.  **Phase II Site Investigation and Subsurface Investigations:** KERAMIDA has completed numerous soil, groundwater, and vapor intrusion investigations at active/inactive auto service stations, gasoline stations, and drycleaners located throughout the SPG property network.  **Soil and Groundwater Remediation:** KERAMIDA has completed large scale soil and groundwater remediation projects at active/inactive auto service stations, gasoline stations, and drycleaners located throughout the SPG property network. The type of remedial projects completed for SPG include soil excavation, soil vapor and groundwater extraction, vapor mitigation, chemical injection, plume stability monitoring, UST/AST closure, hydraulic and elevator lift removal and closure, and hazardous waste profile and disposal.  **Mold Assessment and Remediation:** KERAMIDA has performed numerous mold assessment and abatement projects on sites ranging from a small tenant space to an entire mall. KERAMIDA services include the assessment, development of the work plan, selection of the remediation contractor, project oversight, and final project clearance and reporting.  **Building Decommissioning:** KERAMIDA has completed building decommissioning activities at SPG sites ranging from one space to the entire mall. Services include removal of hazardous waste (i.e., bulbs and ballasts, mercury thermostats, radiation exit signs, and spent waste), building components (i.e., elevators/lifts, generators, boilers, and mechanical systems), building materials, and project management and oversight for building demolition.  **National Asbestos Management Services:** KERAMIDA developed, implemented, and manages a web-based system for ordering and managing asbestos inspections for SPG on a national basis for over 400 SPG facilities. KERAMIDA oversees a network of asbestos inspectors who supplement its staff, nationally, under the supervision of KERAMIDA Senior Project Managers. The scope of work includes inspections and sample collection, reporting, management, and technical oversight of removal projects both of large and small scale.  **National Lead-Based Paint Management Services:** KERAMIDA performs lead-based paint inspection and management/oversight of lead abatement for SPG facilities. KERAMIDA has conducted/managed hundreds of lead-based inspections and abatement projects throughout the country. |

* + 1. **Payment** –Removed at request of the agency.
    2. **Extending Pricing to Other Governmental Bodies** – Removed at request of the agency.